

Cam Himes

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EDUCATION

- **North Carolina State University** Raleigh, NC
Master's in Computer Science; GPA: 4.0
Courses: Computer Networks, Real-Time Systems, Automated Learning & Data Analysis
Dec 2024
- **North Carolina State University** Raleigh, NC
Bachelor's in Computer Science, Summa Cum Laude; GPA: 3.98
Courses: Data Structures, Software Engineering, Operating Systems
Dec 2023

SKILLS

- **Languages:** Java, Python, Scala, TypeScript, HTML, CSS, and SQL.
- **Tools & Frameworks:** Angular, Play Framework, Splunk, AWS, Git, and Jira.

EXPERIENCE

- **Lucid Software** Raleigh, NC
Software Engineer II
Jan 2025 - Present
 - **Planning Features:** Increased usage of the on-canvas cards integrations used for team planning by creating a new shape library for planning flows and adding an entry point for converting Lucid cards to Jira cards (Angular, Scala).
 - **Incident Response:** Resolved customer-reported bugs, including high-priority issues that helped close sales deals, by troubleshooting live with customers on calls or tracing written reports through Splunk and Datadog logs, including during on-call shifts.
 - **Leadership:** Managed a summer intern and mentored two full-time interns, supporting their onboarding and growth as engineers.
- **Apple Inc.** Cupertino, CA
Software Engineer Intern
May 2024 - Aug 2024
 - **Support Tool:** Developed a Python bot designed to automatically recognize and resolve 20 customer support cases from internal Slack channels weekly, with the potential to handle 50% of cases from one source, thereby reducing the workload for SREs and support staff.
 - **Deployment:** Streamlined deployment by containerizing and integrating the tool into CI/CD pipelines, preparing it for future production use.
- **Garmin** Raleigh, NC
Software Engineer Intern - Aviation Subscriptions
Feb 2024 - May 2024
 - **API Development:** Expanded the capabilities of a .NET web API by adding new endpoints to retrieve customer logs.
 - **Web Development:** Developed a new webpage using Blazor for an internal support tool that significantly reduced manual intervention in support processes.
- **Centene** St. Louis, MO (Remote)
Software Engineer Intern
May 2022 - Dec 2022, May 2023 - Aug 2023
 - **Web Application:** Developed a full-stack web application using Angular & Java Spring Boot to retrieve medical provider data from Oracle databases, significantly improving information access.
 - **Testing:** Wrote and executed a robust testing suite including end-to-end Cypress tests, Jasmine/Karma unit tests, and Java unit tests with JUnit and Mockito, ensuring high application reliability.
 - **Monitoring:** Designed and implemented a Dynatrace monitoring dashboard that was integral to the deployment of new applications, supporting continuous delivery efforts and the visibility of app data.
- **Conceptual Resources** Raleigh, NC
Software Engineer Intern
Jan 2022 - May 2022
 - **Platform Development:** Defined specifications and BPMN diagrams for an identity management platform, and configured its AWS infrastructure (VPCs, subnets, EC2) and Docker Compose multi-database environments.
- **NC State University** Raleigh, NC
Course Grader: Intro to Computing (Java)
Jan 2022 - May 2022
 - **Code Review & Grading:** Graded dozens of Java submissions weekly against a rubric, giving feedback on code style and functionality.